



June 30th, 2009

Sky Mart Sales
Attention: Juan G. Robbin · President
11105 NW 33rd Street
Doral, FL 33172

Subject: Thank You

Juan,

It is my habit to periodically review all aspects of the interactions between the Evergreen Maintenance Center and our various business partners.

I would like use this opportunity to express our sincere appreciation to you and your company, Sky Mart Sales, for the excellent service you have been providing us over the years.

Besides the high quality of your products, I especially want to thank you for really working with us in this economically challenging environment. From raising our credit line to increasing your stock levels of our regular needed products at your facility, you have been able to ensure delivery on shortest notice, with minimal freight cost and for a very competitive price.

It is refreshing to work with a business partner like Sky Mart Sales, allowing us to reduce our stock levels and the associated costs. We know we can rely on you to react quickly to ensure that we will still be able to provide professional and timely service to our customers, even on little notification time.

Thank you again for your outstanding support.

Sincerely,

A handwritten signature in blue ink, reading "Alexander Kocksch", with a long horizontal flourish extending to the right.

Dipl. rer. pol. Alexander Kocksch
Director of Material